Creation of ABC ID: (for those who are facing issues)

In case if you unknowingly created digilocker id two or multiple times with different phone numbers, then you may got error messages like "*Aadhaar number already registered with digilocker or PHP error was encountered"* then use https://www.digilocker.gov.in or https://www.digilocker.gov.in/login or https://accounts.digilocker.gov.in/signin/username_login/5de35898afb0722041946d3bc7a7f156--en link for login,

It may open like figure 8a, 8b or 8c



If it shows like figure 8a then click **SIGN IN** option

It will popup figure 8b.

In that you have to choose login using **Aadhaar/Username option** which is shown in figure 8c.

After entering Aadhaar number and 6-digit security PIN as shown in figure 8c, click **Sign In** option.

If you forgot the 6-digit security PIN then select Forgot Security PIN option.

Figure 8a. Digilocker main page

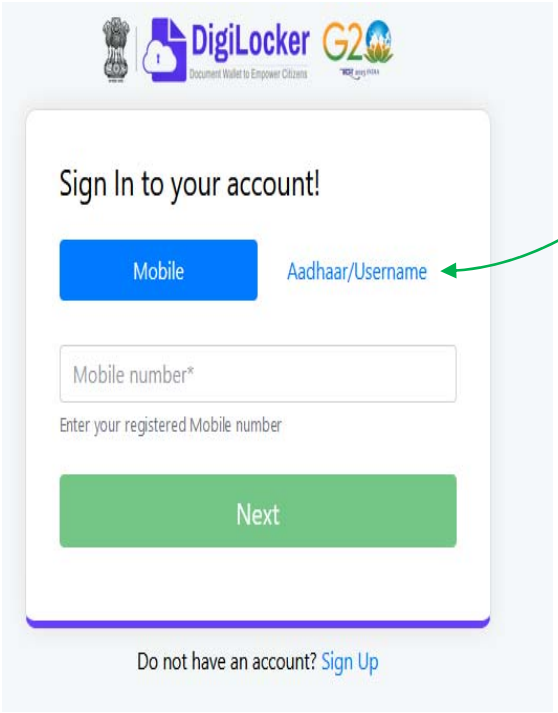


Figure 8b. login page using mobile

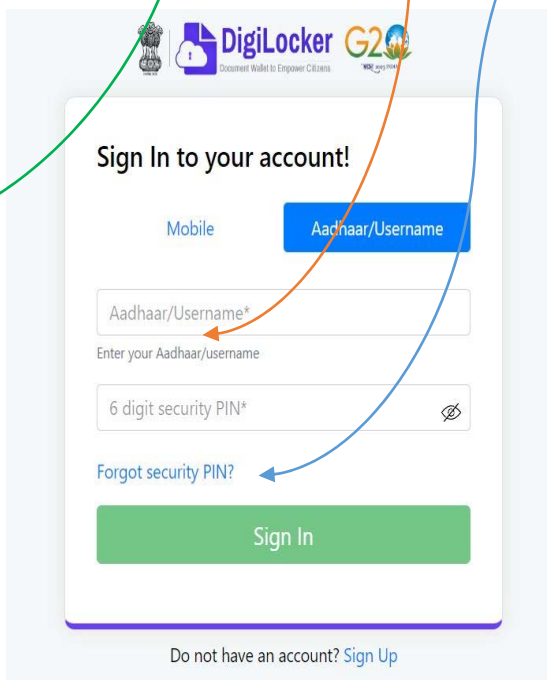


Figure 8c. login page using Aadhaar/Username

If Aadhaar number and 6-digit security PIN are correct, then it will request to verify using OTP like figure 8d,



here you have to check the mobile number (last 4 digits shown in the window),

If you got the OTP you can enter that directly

or

If your parents have that mobile, then ask them to tell the OTP for verification, Enter the OTP and click **Sign In** option as shown in figure 8d

Figure 8d. SignIn OTP verify

After proper verification, it will show digilocker account window open as shown in figure 9a or 9b.

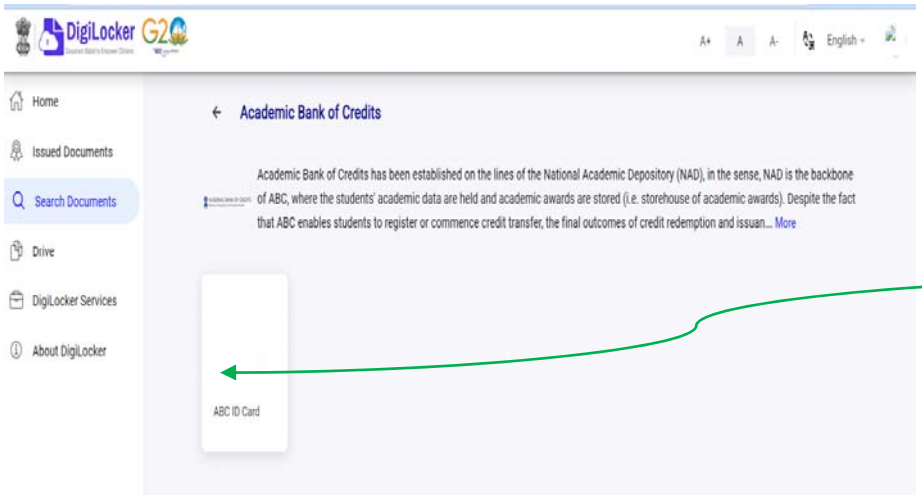


here you have to click **Search Documents,** then goto **Education** heading (3rd option from top).

In that you have to click **Academic Bank of Credits** option (3rd option from left).

It will show like figure 9b.

Figure 9a. Digilocker account view



here you have to click **ABC ID card** option, then you it will popup window like figure 10a.

Figure 9b. Selection of ABC

Now you have to choose the institute type and name to create your ABC id like in figure 10a.

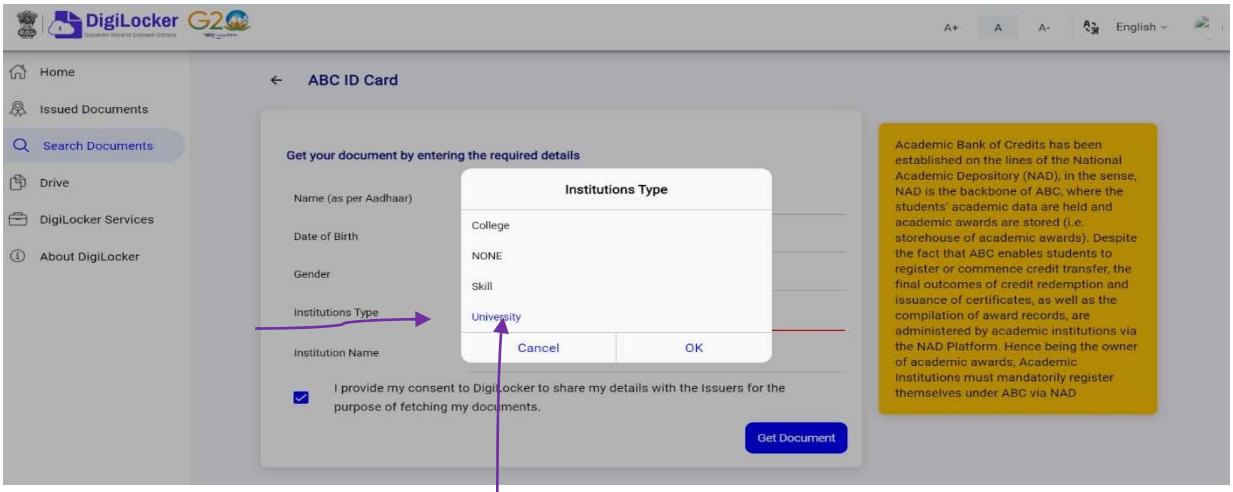


Figure 10a. Enter the institutions type

In this window (figure 10a), automatically it will show the name date of birth and gender options, you have to select the **Institutions Type** as **University**. After that you have to select the institute name like in figure 10b.

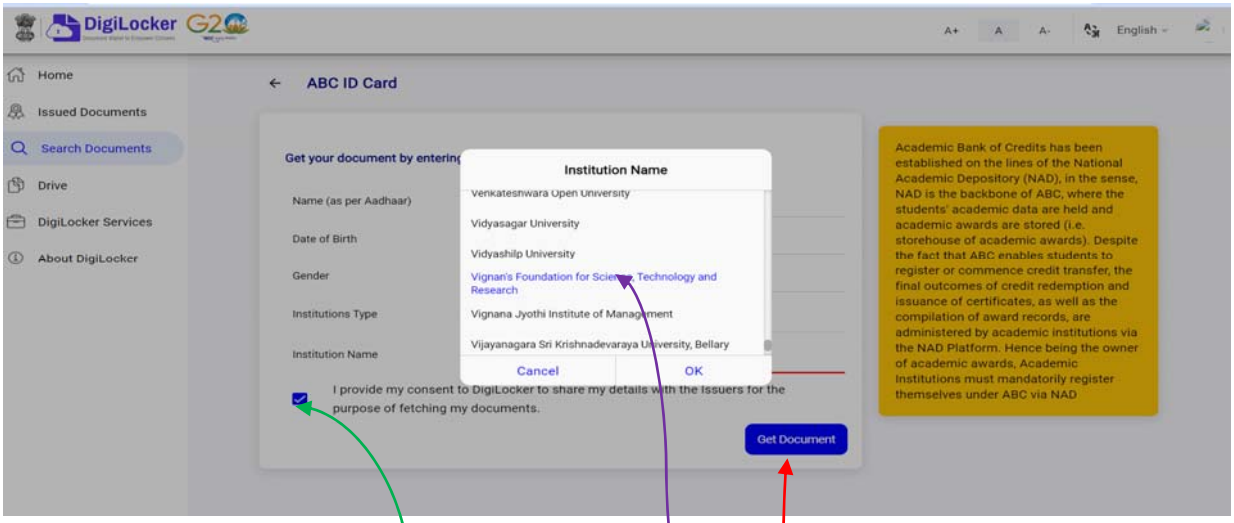


Figure 10b. Enter the institution name

In this window (figure 10b), automatically it will show the Name, Date of birth, and Gender options, you have to select the **Institution Name** as **Vignan's Foundation for Science, Technology and Research** (either you can scroll down or type to identify our institute). After that you have to enable the consent option (tick) and click **Get Document** option.

It will take few seconds after submission, now you can get your ABC ID card in your digilocker account.

If you forgot your security pin:

If you forgot your security pin in figure 8c, then click **Forgot Security PIN**? Option, then enter your Aadhaar number and date of birth, click next button, it will ask OTP (check the mobile number last 4 digits displayed in that dialog box, is it your number or parents number), from the mobile you have to enter the OTP and verify that, after OTP verification you have to choose 6-digit security pin (don't forget this pin).

Now it will open window like figure 9a. then you have to follow the steps mentioned in the figures 9a, 9b, 10a, and 10b. Now you can get your ABC id.

Other issues:

While entering your Aadhaar details it is asking like

- Provide additional details for verification of your account multiple times or
- Aadhaar mobile is not verified,

then you have to go to any Aadhaar service centre to update your mobile number, or other relevant information and check your name, date of birth details.

If Aadhaar details are proper, then only you can generate your ABC ID.

Still you have issues, or any doubts then contact

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